

Sports Underwriting Australia Claims Department

PO Box 2717, Taren Point. NSW, 2229 Tel: 1300 363 413 | Fax: 02 9524 9003 Email: sua@claimsservices.com

General Code of Practice

We operate in accordance with the general Insurance Code of Practice.

Privacy Statement

The information collected on this claim form will be used to assess your claim and to provide other insurance services in accordance with our privacy policy. Calliden authorises its agents to collect this information on Calliden's behalf and to use it for its agents' purposes. In addition Calliden may share your information with other third parties, as defined in the privacy policy, in order to undertake insurance services. If you do not complete the claim form in full Calliden may not be able to properly assess your claim. This may result in delays in the processing of your claim In accordance with Calliden's privacy policy you may obtain access at any time to information that Calliden or its service providers hold on you. If you would like to contact Calliden about privacy, or would like to obtain a copy of the privacy policy you may do so through one of the following means:

- obtain the privacy policy online at www.calliden.com.au
- by phone 02 9551 1111
- by email to privacy@calliden.com.au
- by letter to Privacy Officer, PO Box 348, Milsons Point NSW 1565

GST and Insurance Requirements

If you are registered for GST purposes and have an entitlement to claim an Input Tax Credit (ITC) for GST paid on your insurance, you are required to inform your insurer, at or before the time of any subsequent claim, of the extent to which you are eligible to claim an ITC.

The amount that we are liable to pay under this policy will be reduced by the amount of any input tax credit that you are or may be entitled to claim for the supply of goods or services covered by that payment.

If you are liable to pay an excess under this policy, the amount payable will be calculated after deduction of any input tax credit that you are or may be entitled to claim on payment of the excess.

Dispute Resolution

At Calliden we strive to make our customers happy. However, complaints do occur and when they do we try and resolve them as quickly and easily as possible.

Contact us

Call 02 9551 1111 and we will try and resolve your complaint straight away. If we can not, we will ask you to put your complaint in writing.

You can write to us at:

Email: customerservice@calliden.com.au

Fax: 02 9551 1155

Address: PO Box 348, Milsons Point NSW 1565

Calliden Liability Claim Form 1/3

Section 1	Policy Information	
Name		
Business or Trading N	ame	
Contact Name		
Occupation		
Home Ph:	Business Ph:	Mobile:
Fax:	E-mail:	
Are you registered for	GST?	Yes No
What is your ABN?		
Have you claimed or do	s policy? Yes No	
Is this amount claimed	ne premium? Yes No	
Specify the percentage	e amount claimed or intended to be claimed	
Section 2	Claim/Incident Details	
Date and time of claim	/incident Date/ Tir	me am/pm
Location of claim/incid	lent	
Provide a description of	of claim/incident	
Provide details of dam	aged property and/or injuries suffered	
Lleve vev edmitted me	panaikilitu/liakilitu fantha alaina/inaidant?	Vos No
Have you admitted responsibility/liability for the claim/incident? Does the claim involve a product that you manufactured or supplied to another person?		Yes No
	a product that you manufactured or supplied to another person?	Yes No
ii fes provide detaits _		
Were emergency serv	ices such as an ambulance, police or fire brigade contacted?	Yes No
0		
Did the accident or inju	rry arise out of the use of a vehicle?	Yes No
Was the motor vehicle	Yes No	
If unregistered, was the vehicle insured under a motor vehicle or other insurance policy?		Yes No
Do you believe that and	other party or person is responsible?	Yes No
If Yes provide details _		

 Calliden Liability Claim Form
 2/3

Section 3	Details of party or parties making claim against you	
Nama		
Address details		
Business Ph:	Mobile:	Home Ph:
Section 4	Witnesses	
Name – witness one		
Address details		
		Home Ph:
Name – witness two		
Address details		
Business Ph:	Mobile:	Home Ph:
Relationship (e.g. employe	ee, family, friend, previously known)	
Declaration		
I declare that to the best o	f my knowledge and belief the information in	this form is true and correct and I have not withheld any
relevant information.		
-	The state of the s	this form for the purposes of processing my claim. ny choice, however, Calliden may not be able to process my
Claiii.		
	also disclosing my personal information to an	ers, an insurance reference service or as required by d/or collecting additional information about me, from
Signature		Date/
		s claim form:

Calliden Liability Claim Form 3/3